Microsoft Edge (in Internet Explorer Compatibility Mode) setup for TOPAZ ELEMENTS ACCESS

Instructions:

1. From your desktop in Windows 10, click on the Microsoft Edge icon, or alternatively, click on the magnifying glass (search bar) and type, "Microsoft Edge."



2. In the right hand corner, click on the three dots to open settings menu.



3. Click "Settings."



4. Click "Default browser."

Settings	Default browser						
Q Search settings	Make Microsoft Edge your default browser Make default						
Profiles							
 Privacy, search, and services Appearance 	Internet Explorer compatibility						
Start, home, and new tabs	Let Internet Explorer open sites in Microsoft Edge 🕜 Incompatible sites only (Recommended) 🗸						
Cookies and site permissions	When browsing in Internet Explorer you can choose to automatically open sites in Microsoft Edge						
Default browser							
↓ Downloads	Allow sites to be reloaded in Internet Explorer mode (?) Allow \checkmark						
씅 Family	When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet Explorer mode						
🗐 Edge bar							
A ^社 Languages	Internet Explorer mode pages Add These pages will open in Internet Explorer mode for 30 days from the date you add the page. No pages have been added to the Internet Explorer mode list yet.						
Printers							
System and performance							
🖒 Reset settings							
Phone and other devices							
☆ Accessibility							
About Microsoft Edgo							

5. Click "Add" and type <u>https://topaz.ouhsc.edu</u> in the "Add a page" box:

metrice express	
Add a page	×
Enter a URL:	Add
https://topaz.ouhsc.edu	
Add Cancel	- 8
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6. The Page <u>https://topaz.ouhsc.edu</u> will be added to Internet Explorer mode pages.

The date added will be today, and the expiration will be 30 days from now. In 30 days, you will need to add <u>https://topaz.ouhsc.edu/</u> back to the list.

Make sure the "Allow" button is selected.

Internet Explorer compatibility

Let Internet Explorer open sites in Microsoft Edge	Incompatible	sites only (Recommende	d) 🗸
When browsing in Internet Explorer you can choose to automatically open site Microsoft Edge	s in		
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Internet Explorer mode pages			Add
These pages will open in Internet Explorer mode for 30 days from the date you Internet Explorer mode.	add the page. You have 1 page	e that'll automatically open in	
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Te https://topaz.ouhsc.edu/	6/14/2022	7 <mark>/14/2022</mark>	Ŵ

7. Type "https://topaz.ouhsc.edu/ in the address bar, and click go (or hit enter).

TOPAZ Elements will load in Internet Explorer compatibility mode.

Do NOT click the blue "Open in Microsoft Edge" button, or it will take you out of Compatibility Mode.

Troubleshooting:

If you click on a module in TOPAZ Elements, and it says you need Silverlight,

The Microsoft Silverlight Plug-in was not detected on this system.								
You are attempting to launch a module that still requires the Silverlight plug in.								
For Windows users we recommend using Internet Explorer. For Mac users we recommend using the Extended Support Release of Firefox.								
Please install this plug-in before proceeding.								
Microsoft								
To view this content, please install								
Silverlight.								
Click now to install QUICK DOWNLOAD / 30 SECOND INSTALL								
Please contact TOPAZ Support for further assistance.								

This could be the result of two different things:

1) You do not have Silverlight installed on your computer. Please install the most recent version of Silverlight found on our website, <u>https://topaz.ouhsc.edu/elements.html</u>

2) You are not in Internet Explorer Compatibility Mode. Click on the "..." in the upper right corner of Edge, and look for below.

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		More tools			>	
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		NA		`	You r	need to install Silverlight.